

40 Munro Street
Baulkham Hills
NSW 2153

26 May 2009

Mr Stewart Gordon
Director
Louis Carr Real Estate
10A Olive Street
Baulkham Hills

Dear Stewart

SALE OF OUR HOME – 40 MUNRO STREET, BAULKHAM HILLS

We are deeply appreciative of the effort you and your staff took to sell our property at Munro Street.

It has been a long and hard journey to reach the decision to sell and Jess Campbell and you have partnered us through the process with a lot of patience. Jess has been extremely supportive and has been in touch with us over a period of six months, keeping her 'finger on the pulse' without ever being pushy.

We went with your agency despite some competition, because you didn't go for a classic overkill in terms of price or saleability. Also, in particular, Stewart we appreciated your pragmatism and educated assessment of the market. Both you and Jess allowed us to take things at our pace, which set you apart from the used-car salesman approach that some agencies seem to take.

We had an attractive offer within the first week of being on the market and we valued your unbiased and straightforward approach to the negotiations. We also appreciated the professionalism of your sales team. In particular we would like to thank Richard for the effort he put in to satisfy us the vendor, and the purchaser as well. He personally attended the building inspections and valuations on behalf of the purchaser, which we think added value to the service.

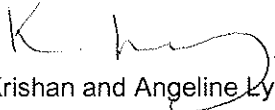
We have no hesitation in saying we would love to buy our next house through your agency, seeing the effort you put in to the sale of our house. Jess has continued to be in touch offering options and choices, which is fantastic.

Our thanks to your team at Louis Carr and good luck with your new office at Baulkham Hills.

Please feel free to contact us for a reference at any time.

Thank you

Yours sincerely


Krishan and Angeline Lye