

From: Elissa Miller [mailto:Elissa.Miller@resmed.com.au]
Sent: Tuesday, 9 March 2010 11:25 AM
To: Michael Roberts
Cc: Andrew Patman; Miller Kayn
Subject: Acknowledgement - Andrew Patman

Dear Mr Roberts,

The purpose of this letter is to inform you of a pleasant buying experience we recently had with one of your agents, Andrew Patman.

Over the course of the past 6+ months, Andrew has assisted us in identifying potential properties, accompanying us for inspections and most recently – seeing through our purchase of the property listed by Louis Carr at 33 Armidale Crescent, Castle Hill.

Andrew has been professional, proactive and personable – exactly what we were looking for in a real estate agent. Nothing has ever been too much trouble and his honesty and enthusiasm were well received.

We would have no hesitation in recommending Andrew to friends and family in the search for a new property. While we have thanked Andrew personally, we felt it important to let you know of Andrew's good work as an employee of Louis Carr.

Yours sincerely,

Elissa and Kayn Miller